



**FAIR WORK COMMISSION
DECISION ON PENALTY RATES
MARCH 2017**

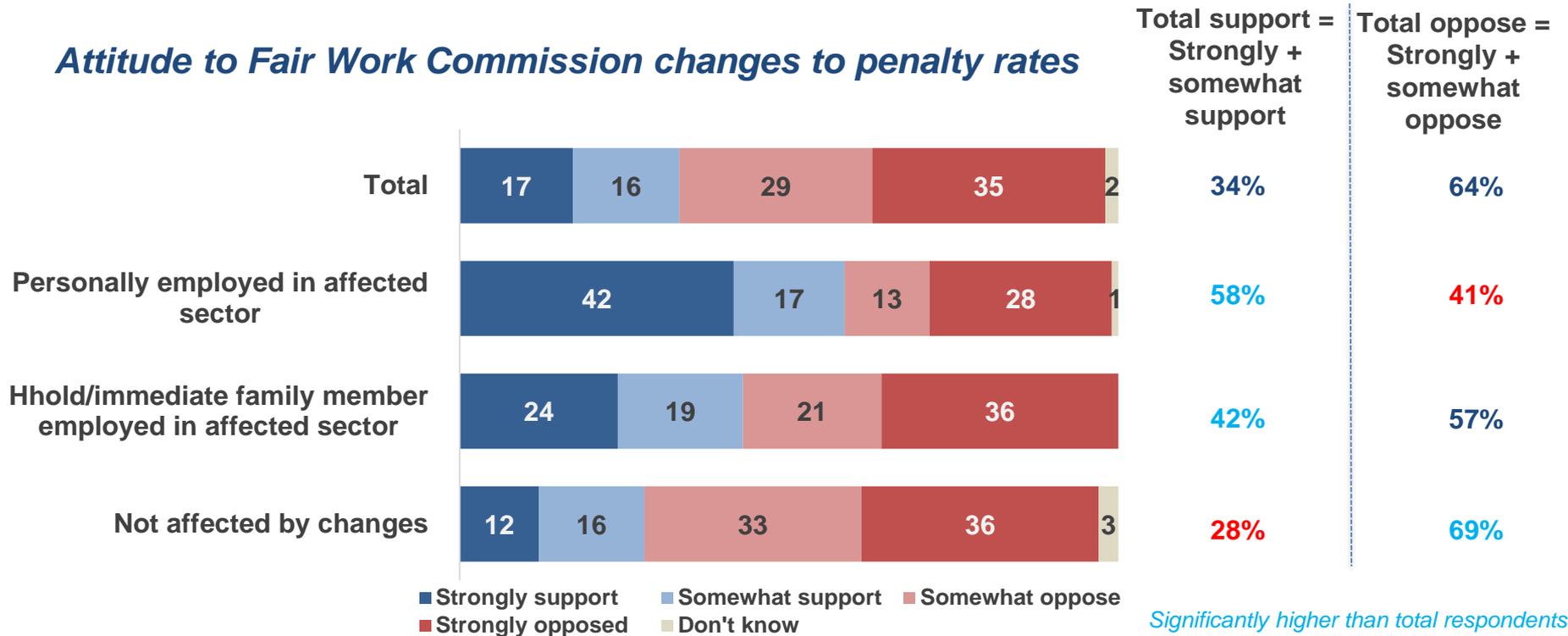
CHANGES TO PENALTY RATES FINDS SUPPORT AMONG EMPLOYEES OF AFFECTED INDUSTRIES, GOING AGAINST THE NATIONAL TREND

- A JWS Research national survey finds that opposition to the recent Fair Work Commission decision to reduce Sunday penalty rates for employees in the hospitality, fast food, retail and pharmacies industries outstrips support by almost 2 to 1 (64% of Australians oppose, 34% support), with more than one in three Australians (35%) *strongly* opposing this decision.
 - Demographically, majority opposition to the Fair Work Commission's decision is across the board, regardless of gender, age, or location, with opposition significantly higher and stronger among women (73% opposed, including 42% *strongly* opposed).

- However, those most directly impacted by this decision, *employees* in the hospitality, fast food, retail or pharmacy sector, go against this national trend. A majority of these employees are supportive of the Fair Work Commission decision (58%), with four-in-ten *strongly* supporting it (42%).
 - Although not quite a majority, support among those with a family or household member employed in these industries (42%) is also significantly higher than the community average.

SUPPORT FOR PENALTY RATES CHANGES IS HIGHEST AMONG HOSPITALITY, FAST FOOD, RETAIL & PHARMACY EMPLOYEES & THEIR FAMILIES/HHOLDS

Attitude to Fair Work Commission changes to penalty rates



Significantly higher than total respondents (at the 95% confidence level)

Significantly lower than total respondents (at the 95% confidence level)

Q. Recently the Fair Work Commission reduced Sunday penalty rates for some workers in hospitality, fast food, retail and pharmacies. The decision means that wages will be reduced by 25 per cent loading for hospitality and fast food workers, 50 per cent for retail workers, and 50 per cent for pharmacy workers between the hours of 7-9 am. Do you support or oppose the Fair Work Commission decision to reduce Sunday penalty rates for employees in the hospitality, fast food, retail and pharmacies industries?

Base: All respondents; National n=1,228; Employee in hospitality, fast food, retail, pharmacy sector n=181; Hhold/family member employed in hospitality, fast food, retail, pharmacy sector n=162; Not employed in affected sector n=901

RESEARCH METHODOLOGY

Conducted as part of True Issues Wave 12, in field 15-23 March, 2017

Comprised of a representative sample of 1,228 Australians aged 18+, Representative sample of n=1,228 Australians aged 18+, including n=181 personally employed and n=162 with household or immediate family members employed in the hospitality, fast food, retail, or pharmacy sectors.

Conducted as an online survey with sample drawn from the Cint's OpinionHUB panel marketplace platform (www.cint.com)+

Survey quotas on age, gender and location, as well as post-weighting to ABS population distribution, to ensure accurate representation.

The maximum margin of error on a sample of n=1,228 interviews is +/-2.8% at the 95% confidence level for results around 50%.

This research was conducted in compliance with AS-ISO 20252.

**THERE ARE OVER
24 MILLION PEOPLE
IN AUSTRALIA...**

**FIND OUT
WHAT THEY'RE
THINKING.**

Contact Us:
03 8685 8555

John Scales
Managing Director
0409 244 412

Mark Zuker
Managing Director
0418 364 009

Jessica Lai
Research Director
0448 117 229

